

Spa Cover Inc.

Limited 5 Year Warranty

Spa Cover Inc. hereby warrants its covers to be free from defects in both material and workmanship, when under normal usage, for a period of 5 years from the date of delivery. This warranty expressly includes the entire cover with no exceptions and specifically includes the foam cores.

Under no circumstances shall Spa Cover Inc. require the consumer to return water logged foam cores.

The consumer hereby agrees to provide pictures, descriptions and any additional evidence necessary to support their warranty claim as requested by Spa Cover Inc. The consumer agrees to remove the foam cores from the exterior vinyl skin if requested. The consumer agrees to box the exterior vinyl skin for shipping if requested.

This warranty intends to completely protect the consumer from any defects in our workmanship or the materials. As such, ordinary wear and tear will not be covered under this warranty.

This limited warranty does not include coverage for damages that occur after delivery including improper use and handling, animals, children, excessive chemicals, improper installation, strain, abuse, abrasion, acts of God or any use other than that for which the cover was designed.

A cover we determine to have an issue due to defects in materials or workmanship will be repaired or replaced, at our option, without charge for materials or labor. During only the first year of the warranty, the coverage includes the cost of freight from the manufacturer for a repair or replacement to be sent to the consumer. After the first year, this warranty will be applied on an annualized pro-rata basis, and the consumer shall cover the cost of shipping the repair or replacement from the manufacturer.

Seller shall not be liable for any incidental or consequential damages.

This warranty does NOT cover any improper use and excludes coverage for any of the following:

- ✓ Foam breakage or tearing of vinyl
- ✓ Water logging due to a penetration or puncture in either the outer covering or the vapor barrier wrap itself
- ✓ Ordinary wear and tear including fading of vinyl and thread
- ✓ Alteration, misuse, abuse, or any repairs attempted by anyone other than our authorized representatives, unless express written approval is given.
- ✓ Damage due to chemical burn from excessive spa chemicals
- ✓ Damage to the cover material from improper cleaning agents and/or supplies.
- ✓ Torn handles or any other improper use or handling
- ✓ Worn, chafed or scuffed vinyl
- ✓ Damage from improper installation or caused during shipping
- ✓ Damage from any misuse, abuse, negligence, acts of God, accident or alteration (i.e. cover lifts, children, animals, excessive weight or wind).

Implied Warranties: The only express warranties are set herein and any implied warranties, including the implied warranties of merchantability and fitness for a particular purchase, are limited in duration to that of the express warranties. This warranty does not cover consequential damages or incidental damages including damage to property or injury arising from the use or inability to use this product, where allowable by law.

Contact: sales@SpaCoverInc.net